

GULBARGA ELECTRICITY SUPPLY COMPANY LIMITED

(A Government of Karnataka Enterprise)

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Superintending Engineer (Ele).,
O&M Circle, GESCOM,
Vidyut Bhavan, Room No.202
Vajpayee Layout, Jewargi Road,
Kalaburagi

No:SEE/(O&M)/KLB/EEE(O)/AEE-2/F-2/2021-22/5600-08 Date:

4 NOV 2021

Proceedings of the EHT/HT consumers meeting held on 21.10.2021 at 10.30 am under the chairmanship of the Chief Engineer Electy, O&M Zone, GESCOM, Kalaburagi at Conference Hall Corporate office, GESCOM, Kalaburagi:

At the outset, the Chief Engineer Electy, O&M Zone, GESCOM, Kalaburagi welcomed all the officers and EHT/HT consumers of Kalaburagi and Yadgir districts. The consumer wise discussions and suggestions received are as mentioned below:

The Chief Engineer Electy, O&M Zone asked the Executive Engineers of respective O&M Divisions, regarding compliance of EHT/HT consumer meeting which was held on 26.07.2021. Accordingly Executive Engineers of O&M Divisions submitted the compliance of all the consumer complaints raised in the last consumer meeting.

A) The details are as mentioned below:

- **Name of the consumer:** Sri. Taher Patel, M/s. T.K. minerals, Sulepet, Tq. Chincholi. R.R.no.HT-07. The Executive Engineer O&M, Sedam stated that, interruptions are minimized.
- **Name of the consumer:** Sri. Tippanna Reddy, Ambigara Chowdayya Kalyan Mantapa, Kalaburagi. R.R.no.GHTP-152. The Executive Engineer O&M, City Division stated that, the consumer was given a option for Part payment of Revenue arrears but the consumer not paid. Hence, the installation was disconnected on 26.09.2021 for nonpayment of arrears.
- **Name of the consumer:** Sri. Alok, Aaditya Hotel, Kalaburagi. The Executive Engineer O&M, City Division stated that the interruptions are minimized.

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- **Name of the consumer:** Sri. Sangamesh Sakhri, P.D.A. Engineering College, Kalaburagi. R.R.no.GHTP-60. The Executive Engineer O&M, City Division stated that the issue is resolved.

Further, Sri.Sangamesh Sakhri, P.D.A. Engineering College, Kalaburagi, R.R.no.GHTP-60, has expressed the gratitude and appreciated the GESCOM team and AEE, O&M, CSD-2., Kalaburagi for shifting of existing LT over head line crossing near the college campus.
- **Name of the consumer:** M/s Suleman steel & M/s Ali plastic, R.R.no.GHTP-150 & R.R.no.GHTP-66.

The Executive Engineer O&M, City Division stated that the interruptions are minimized and HT Consumers were given prior intimation before the shut down of power supply.
- **Name of the consumer:** Galaxy Agree tech, R.R.no. UPLHT-45 Kapnoor 2nd stage, Kalaburagi.

The Executive Engineer O&M Division-I, Kalaburagi stated that the withdrawal of audit short claim is pending with AO internal audit.

The Chief Engineer Electy, O&M Zone directed the Executive Engineer O&M Division-I, Kalaburagi, to resolve the issue within a week.
- **Name of the consumer:** Sri. Basawaraj Yalwar, EPF office Kalaburagi, R.R.no.GHTP-53.

The Executive Engineer O&M, City Division explained the procedure for reduction of load.
- **Name of the consumer:** Sri M.M.Badal Rice Industries Yadgir, stated the problems being faced on the industrial feeder due to frequent tripping, requested for constructing separate 11KV line for Industries and requested for formation of Separate HT rating sub division.

The Executive Engineer O&M Division, Yadgir, stated that, Separate 11KV Breaker is provided for industrial feeder and Interruptions are minimized.
- **Name of the consumer:** Sri New Karnataka Rice Industries Yadgir, stated the problems being faced on the industrial feeder due to frequent tripping and requested for constructing separate 11KV line for Industries.

The Executive Engineer O&M Division, Yadgir, stated that, the interruptions are minimized.

- **Name of the consumer:** Sri. Malikarjun Noola, Virendra Patil, Kalyan Mantapa, Kalaburagi. R.R.no.GHTP-106 & LT A/C. ID.3094462071.

The Executive Engineer O&M, City Division stated that the deposits are adjusted and issue is resolved.

- **Name of the consumer:** Sri Shankar Rice Industries Yadagir, R.R.no. HT-18.

The Executive Engineer O&M Division, Yadgir, explained procedure for conversion of existing HT installation to LT installation.

- **Name of the consumer:** M/s.Nadar Dall Mill, R.R.no.GHTP-51.

The Executive Engineer O&M, City Division stated that the interruptions are minimized by taking regular maintenance works and estimate has been prepared for bifurcation of 11KV line. Also stated that, the HT cubicle of APMC yard is in good condition and APMC Authorities rectified the hazardous cables.

- **Name of the consumer:** Ranga Mandir, Kalaburagi.

The consumer expressed that the fixed charges are burden on the consumer and requested to waive off the fixed charges for 04 months in special incentive scheme approved for MSME by Govt. of Karnataka and also sought regarding reduction of CD.

The Chief Engineer Electy, O&M Zone explained the procedure for FC waiver as per GOK order and requested the consumer to register application at O&M, City Division Kalaburagi, for reduction of load.

After the submission of compliance by all the Executive Engineer O&M, Divisions, The Controller of Accounts, O&M Zone Kalaburagi explained the EHT/HT consumers regarding benefits of discounted Energy rate scheme, Special Incentive Scheme and encouraged to consume more power from GESCOM grid.

B) Following Consumers attended the Interaction Meeting and Submitted their issues.

- 1. Name of the consumer:** Sri. Jogoor, the consumer expressed that, the fixed charges are burden on the consumer and requested to waive off the fixed charges for MSME due to Covid-19.

The Chief Engineer Electy, O&M Zone stated that, Government has issued waive off the fixed charges for MSME.

- 2. Name of the consumer:** Representative of Chamber of commerce requested to consider the MSME certificate to waive off the fixed charges for the Industries which are installed outside the KIADB Land and also sought information regarding procedure for conversion of HT installation to LT installation.

The Superintending Engineer Electy, O&M circle, has explained about the procedure for conversion of HT installation to LT installation and stated that, the issue of considering the MSME certificate to waive off the fixed charges for the Industries which are installed outside the KIADB Land is related to policy framed be the KERC.

- 3. Name of the consumer:** Sri. Sri. Jogoor, the consumer complained about the voltage fluctuations in KIADB industrial area stage-II, requested to carry out maintenance works on existing 11KV feeder for frequent failure of Power supply.

The Chief Engineer Electy, O&M Zone, Kalaburgi directed the Executive Engineer O&M, Rural Division-I to take necessary action for minimizing the interruptions.

- 4. Name of the consumer:** Sri. Sri. Jogoor, the consumer requested to upgrade the existing Junior Engineer (Ele), O&M North section to Assistant Engineer (Ele), post for better service to the HT consumers.

The Chief Engineer Electy, O&M Zone directed the Executive Engineer O&M, Rural Division-I to submit the proposal for up gradation of post as per the work load norms.

- 5. Name of the consumer:** Sri. Abdul Aleem, Mobile no. 8971494458, R.R.no.NDRP-68392.

The consumer complained about the frequent failure of Power supply in Nandur Industrial Area and expressed the displeasure, that the concerned Section officer will not pick the phone nor respond.

The Chief Engineer Electy, O&M Zone directed to the Superintending Engineer O&M Circle and Executive Engineer O&M, Rural Division-I to take disciplinary action on Section officer for his negligence attitude.

- 6. Name of the consumer:** Sri. Arun kumar Kulkarni, Mobile no. 9071376557, M/s Orient cements Chittapur, R.R.No.CHP EHT-10.

The consumer stated that, due to tripping of the 220KV Shahapur-Sedam line the 220KV line from 220KV Sedam R/s feeding to M/s Orient cements is tripping 05 to 06 times a day during 4:30 AM to 6:00 AM.

The Chief Engineer Electy, O&M Zone, stated that, the matter will be discussed with The Chief Engineer Electy, Transmission Zone, KPTCL, Kalaburagi to resolve the issue.

- 7. Name of the consumer:** Sri. Asad.M.Sarmast R.R.no.GHTP-80, Hussain garden, Kalaburagi.

The consumer stated that the bill for the month of June and July was issued on average basis and requested to issue the bill for the month of June and July as per the actual reading recorded

Executive Engineer O&M, City Division stated that, the bill for the month of June and July was issued on average basis as the meter display was faulty, subsequently HT Rating staff calibrated the energy meter, issued the FR for old meter, replaced the faulty meter by new one and during the month of August the bill issued was as per actual reading.

- 8. Name of the consumer:** Sri. Asad.M.Sarmast, Orange Cold storage, Hagarga Road, Kalaburagi. R.R.no. HTP-43.

The consumer stated that, application was registered for the reduction of load long back and till date no action has been taken and the installation was disconnected due to accumulation of arrears. Also requested to give time duration for payment of arrears as the consumer is applying for conversion of HT installation to LT installation.

The Chief Engineer Electy, O&M Zone directed the Executive Engineer O&M Division-I, Kalaburagi, to resolve the issue at the earliest and requested consumer to clear the arrears so as to process the application registered for reduction of load.

9. Name of the consumer: Sri. Asad.M.Sarmast, MAM Cold storage, Jewargi Road, Kalaburagi. R.R.no. SRHT-09.

The consumer stated that, application was registered for the reduction of load long back and till date no action has been taken and the installation was disconnected due to accumulation of arrears. Also requested to give time for payment of arrears as the consumer is applying for conversion of HT installation to LT installation.

The Chief Engineer Electy, O&M Zone directed the Executive Engineer O&M Division-I, Kalaburagi, to resolve the issue at the earliest and requested consumer to clear the arrears so as to process the application for reduction of load.

10. Name of the consumer: Sri. Shahabaz, M/s South India Cement Pvt.Ltd Malkhaed, R.R.No. HTP-17, Mobile No.8660066928.

The consumer stated that, M/s South India Cement is feeding from 220KV Sedam R/s feeding on 110KV Sedam-Chittapur line, the power supply interruptions are more in the Night Hours specially in the Rainy season and Voltage fluctuation is high during night hours from 11:00 PM to 3:00AM. Also stated that, the 110KV line inspection was done by Hot line Staff and found 30No's of faulty Disc insulators and requested to replace the faulty disc insulators at the earliest.

The Chief Engineer Electy, O&M Zone, stated that, the matter will be discussed with The Chief Engineer Electy, Transmission Zone, KPTCL, Kalaburagi to resolve the issue.

11. Name of the consumer: Sri. Md. Saleem, M/s Asian Mall R.R.no.GHTP-84, Mobile no. 8997405431. The consumer complained about fluctuation in voltage.

The Chief Engineer Electy, O&M Zone directed the Executive Engineer O&M City Division, Kalaburagi, to resolve the issue and to inspect that weather the fluctuation is from GESCOM side or if there is an internal fault.

12. Name of the consumer: Sri Vikas Bolshetty, M/s Samruddhi industries (stone Crusher), Mogta, R.R. No.MGTHT-01, Mobile no.7349446999.

Consumer complained about the problems being faced on the production due to frequent tripping of feeder and power failure, requested to minimize the interruptions.

The Chief Engineer, O&M Zone, directed the Executive Engineer O&M rural Division-II, to take necessary action to minimize the interruptions and ensured to consumer that the problem will be resolved soon.

The meeting concluded at 1.30 P.M duly thanking GESCOM officers along with the EHT/HT consumers & media personnel.


Superintending Engineer Ele.
O&M Circle, GESCOM, Kalaburagi

Copy submitted for kind information:

- 1).The Chief Engineer (Electy), (Operation), Corporate Planning, GESCOM, Kalaburagi.
- 2).The Chief Engineer (Electy), O&M Zone, GESCOM, Kalaburagi.

Copy to:

- 1) All the Executive Engineer (Ele)., O&M Divisions, GESCOM with instructions to submit the compliance to this office within 7 days.
- 2) SPS to Managing Director/ Director (Technical) GESCOM Kalaburagi.

MF/OC to AEE-2/F-2